



kadaster

Beschikbaarheid DSO-LV tijdens service window vs. 24x7 en incidenten/bevindingen

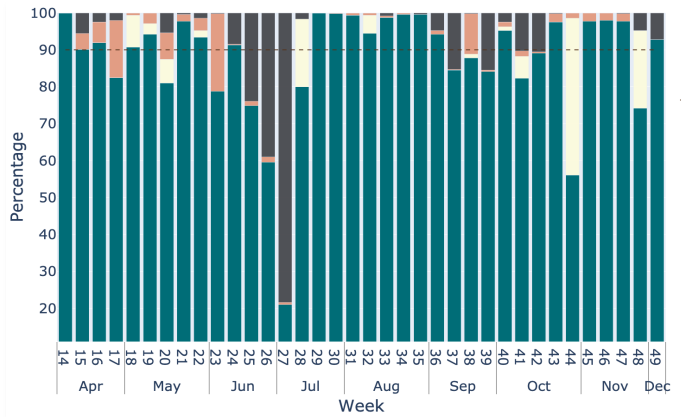
t/m week 49

12 december 2022

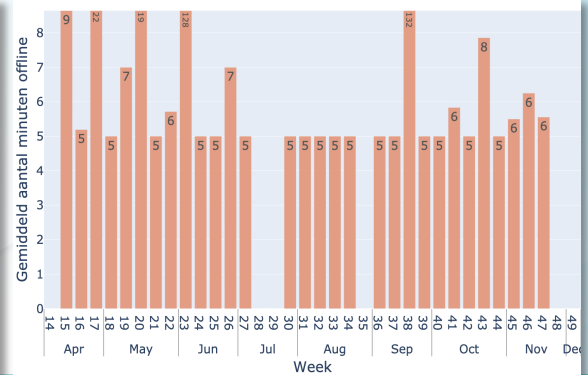
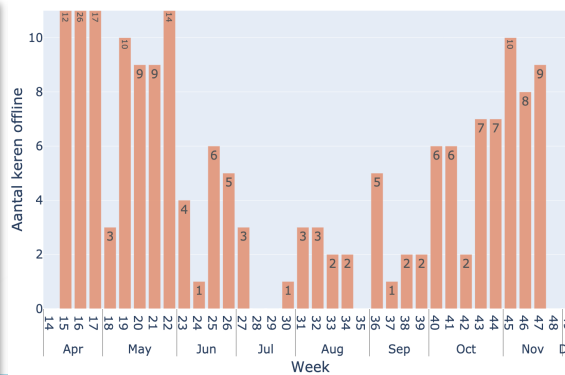
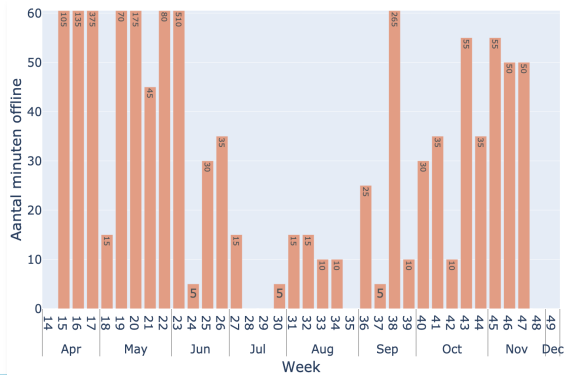
Jaap Teeuwen, TBO



Beschikbaarheid dienstverlening DSO-LV tijdens service window

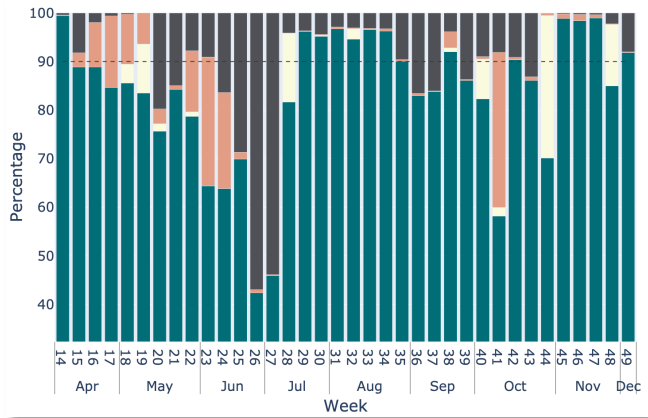


- Downtime: technische onderbreking, mogelijk verminderde dienstverlening
- Onderhoud
- Uptime: dienstverlening is 100% storingsvrij
- - Service level

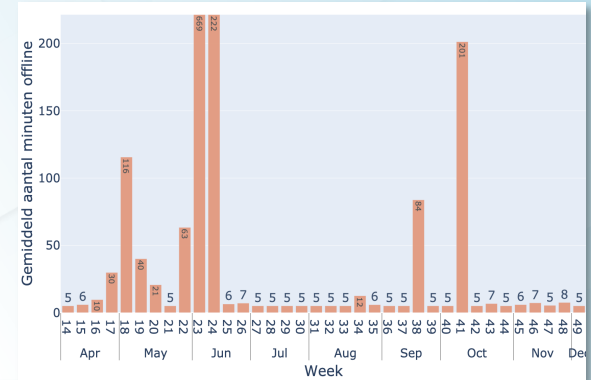
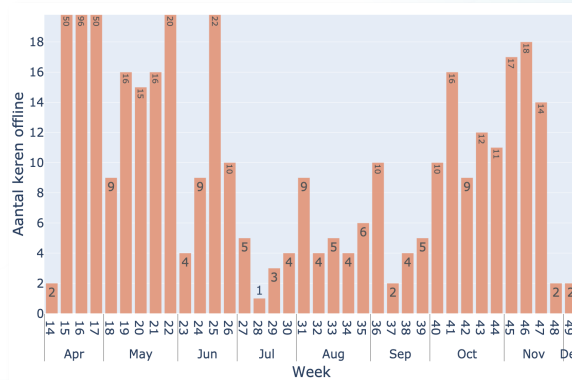
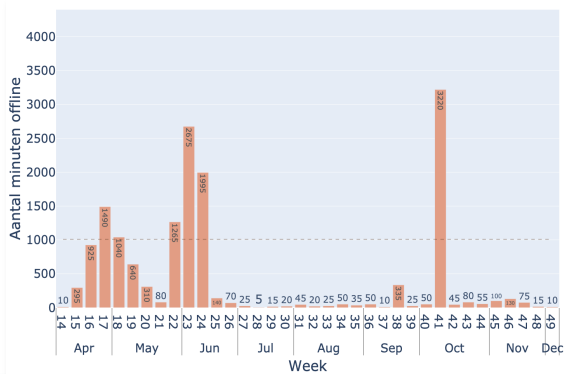




Beschikbaarheid dienstverlening DSO-LV 24x7

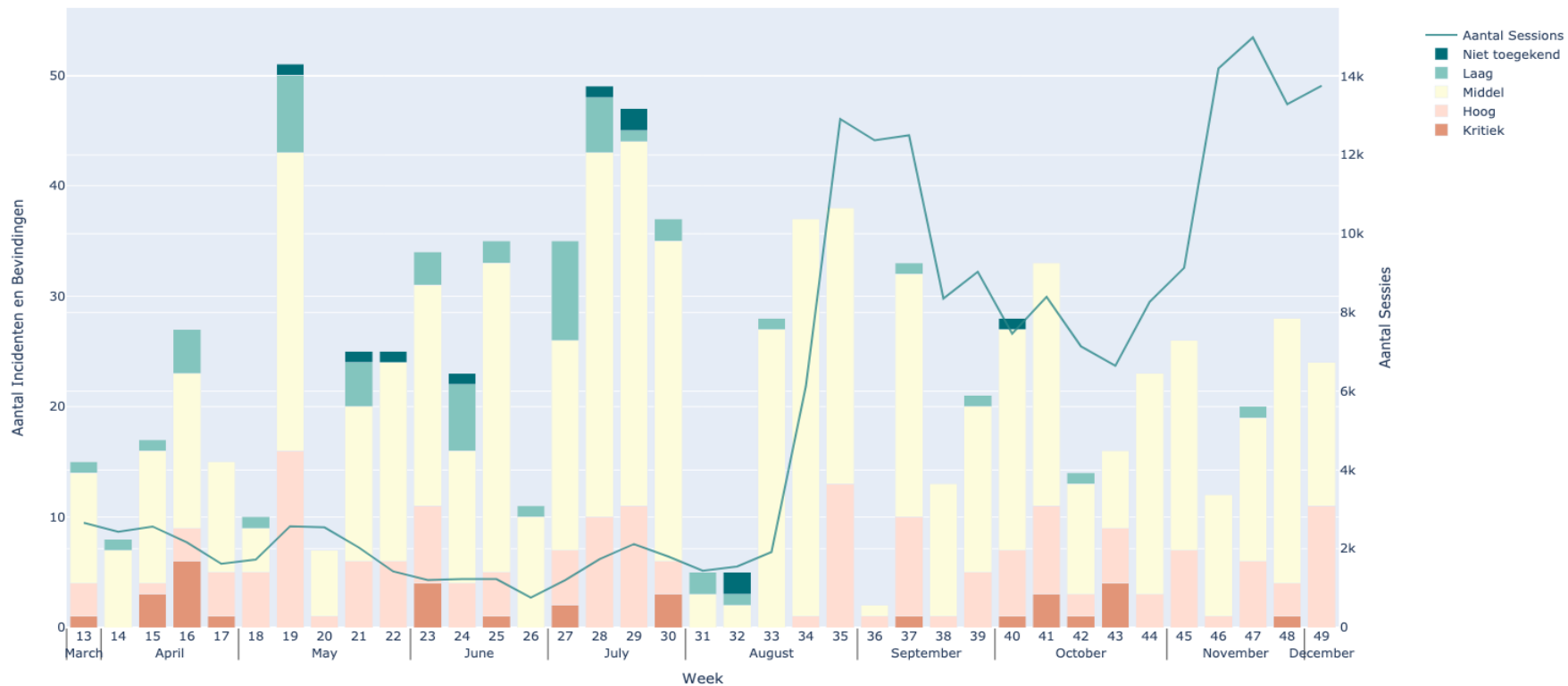


- Downtime: technische onderbreking, mogelijk verminderde dienstverlening
- Onderhoud
- Uptime: dienstverlening is 100% storingsvrij
- - Service level



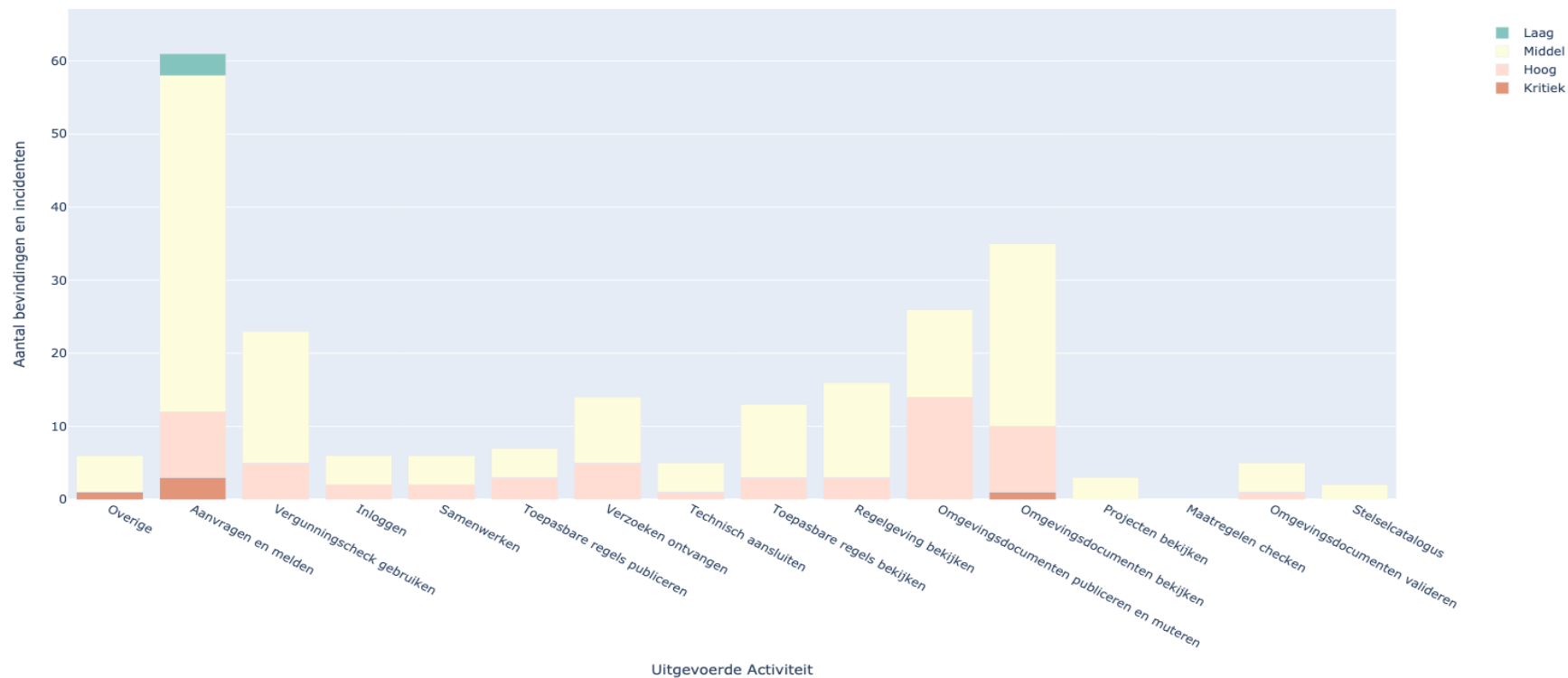


Incidenten en bevindingen: DSO-LV



DSO-LV: incidenten en bevindingen per activiteit

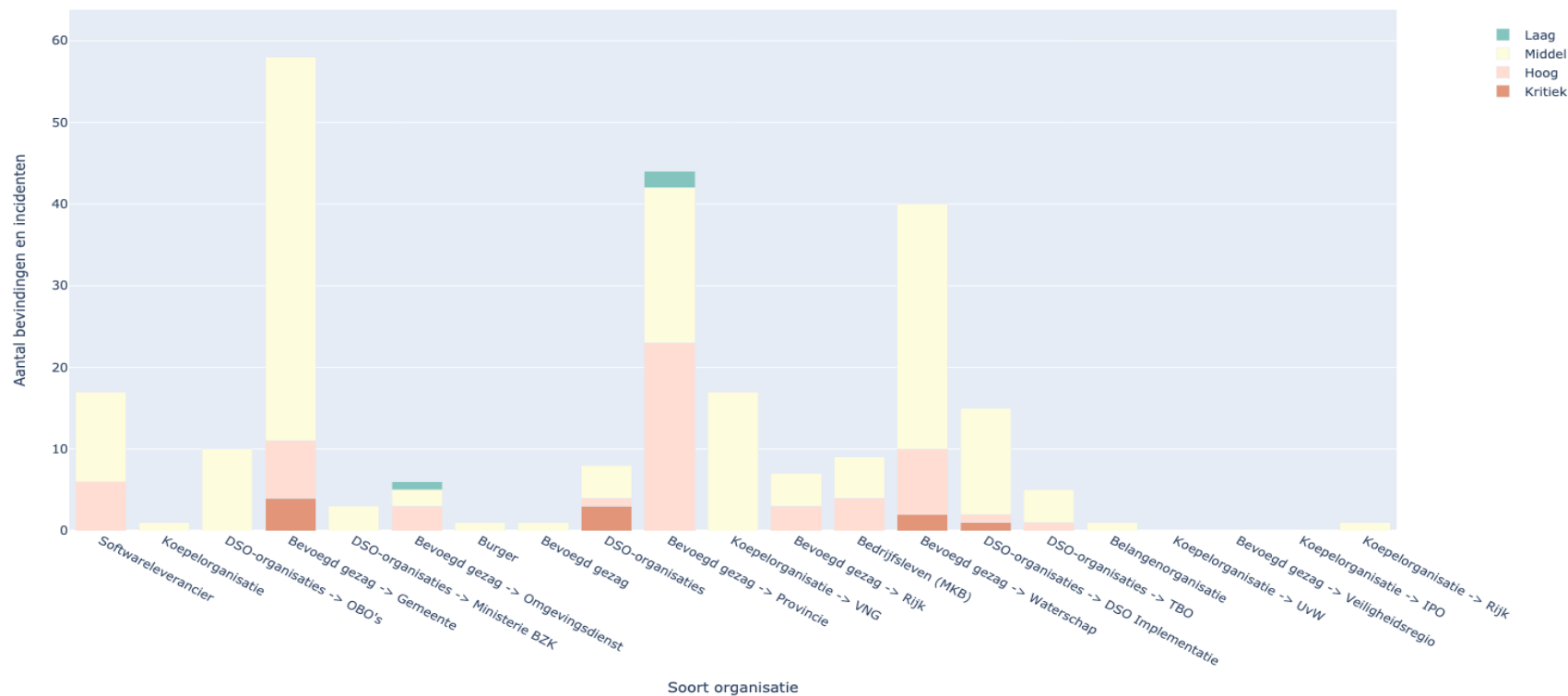
- totalen Q4 (t/m 11 december 2022)





DSO-LV: incidenten en bevindingen per organisatie

- totalen Q4 (t/m 11 december 2022)

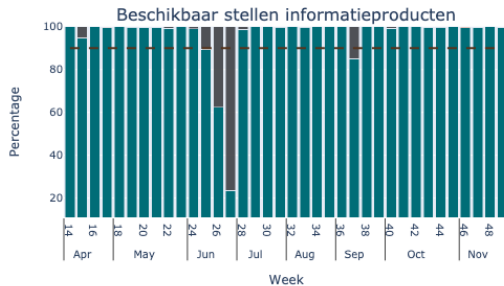
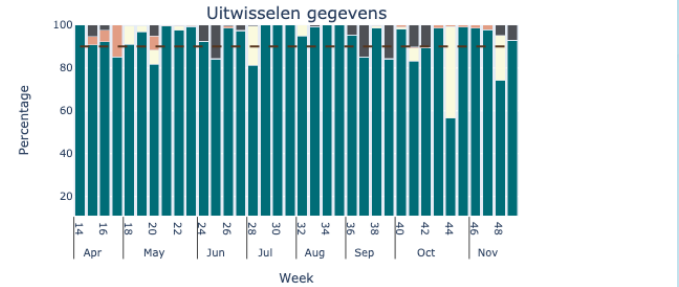
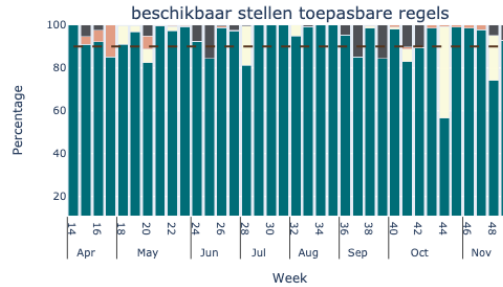
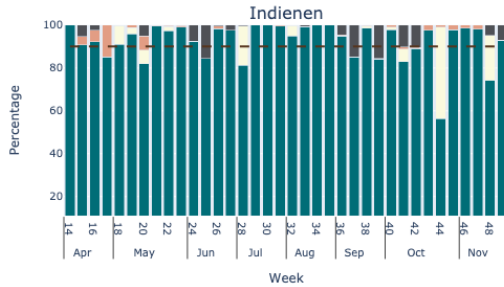
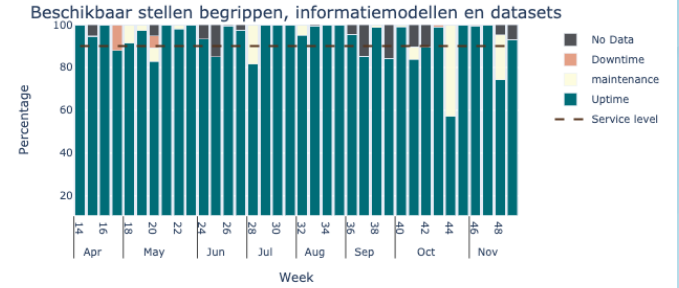
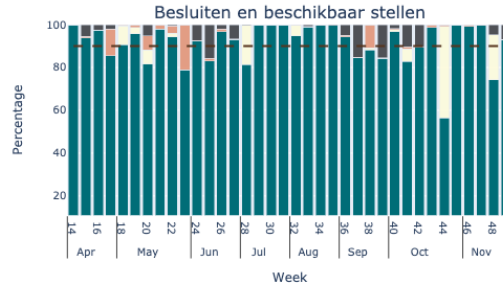
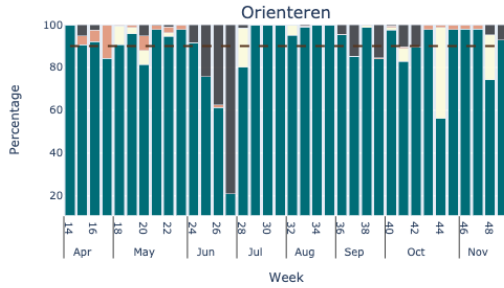


Bijlage 1

**Beschikbaarheid dienstverlening DSO-LV op PRE-omgeving
gedurende **service window**
(maandag t/m vrijdag 9:00-17:00 uur)
vs. **24x7****

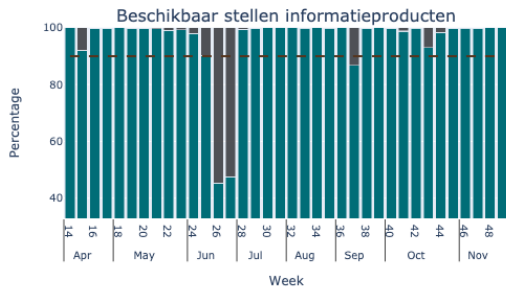
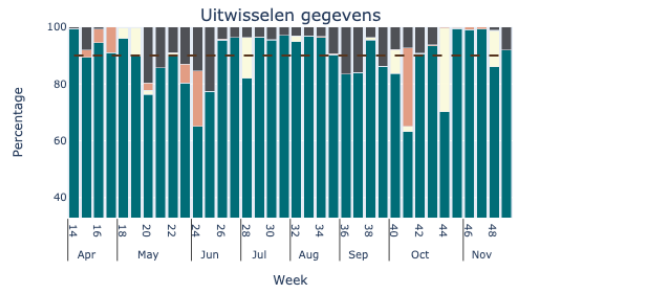
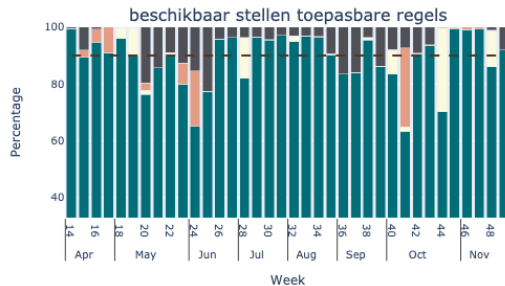
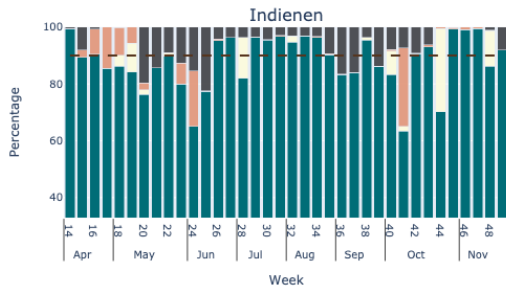
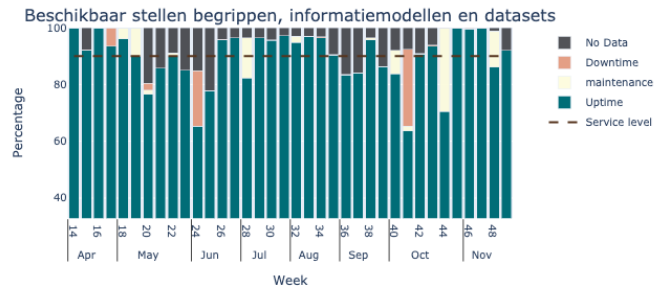
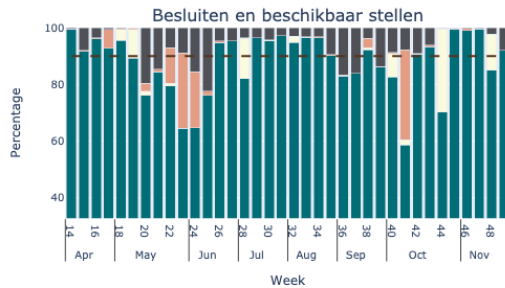
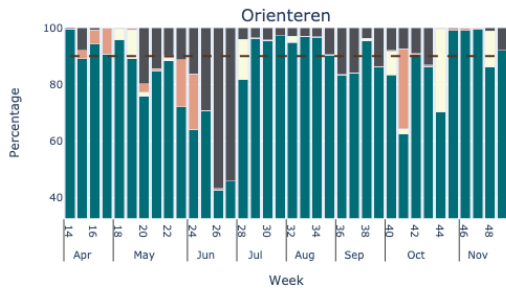


Dienstverlening DSO-LV - beschikbaarheid (service window)



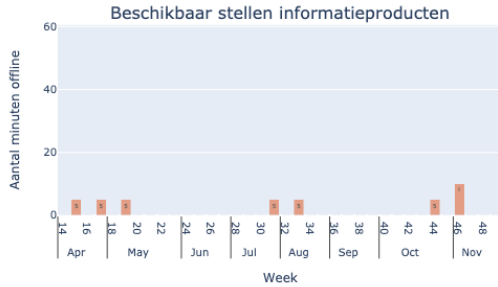
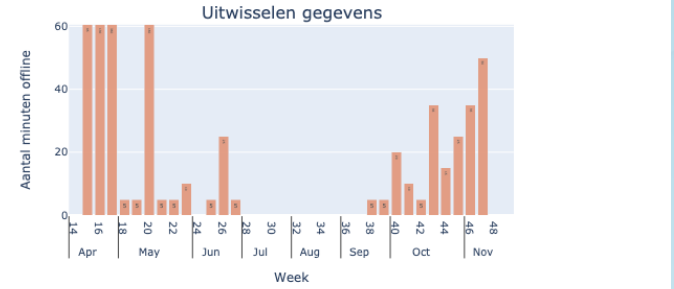
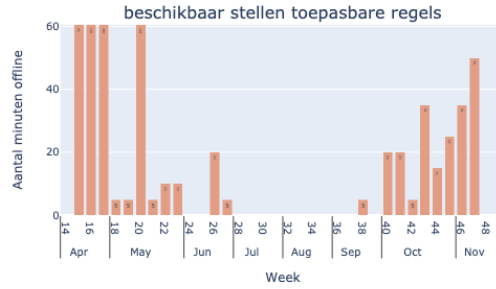
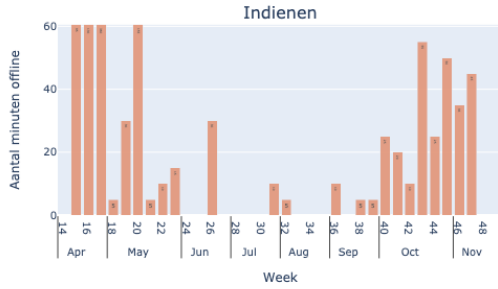
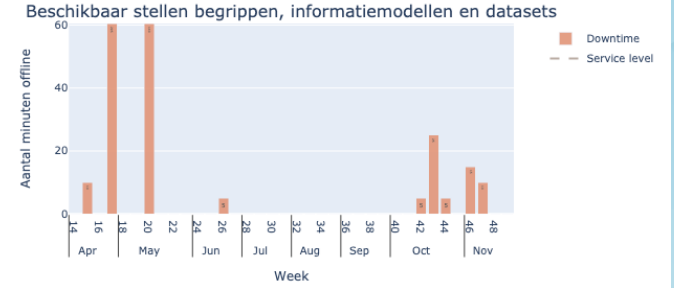
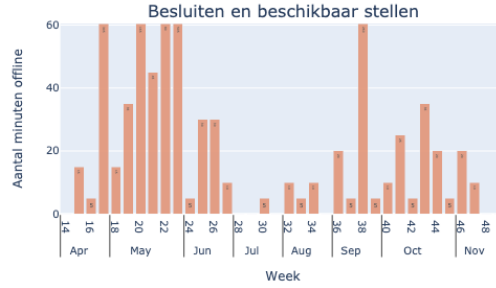
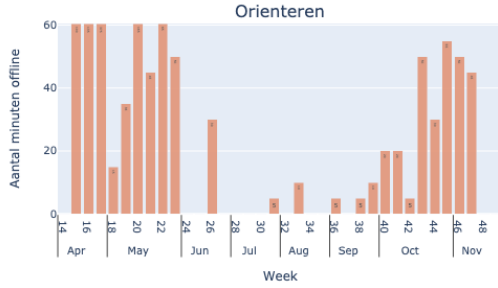


Dienstverlening DSO-LV – beschikbaarheid (24x7)



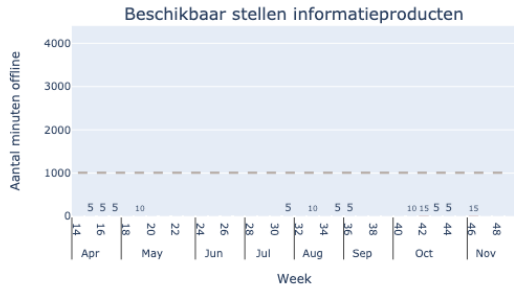
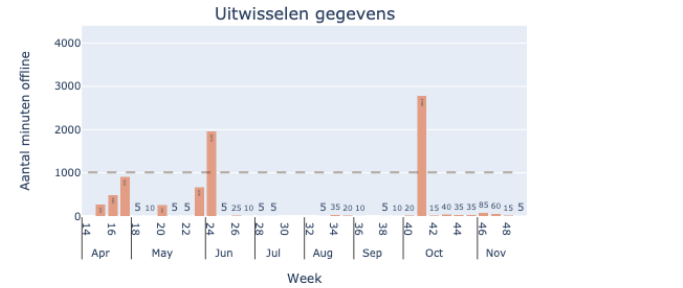
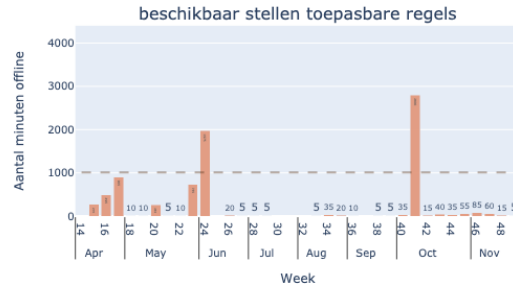
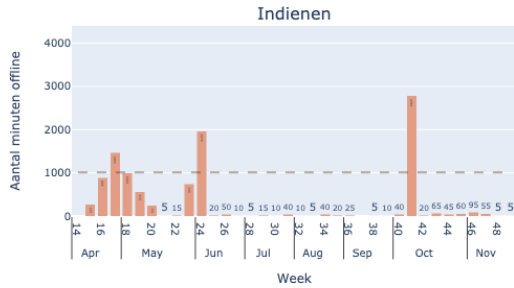
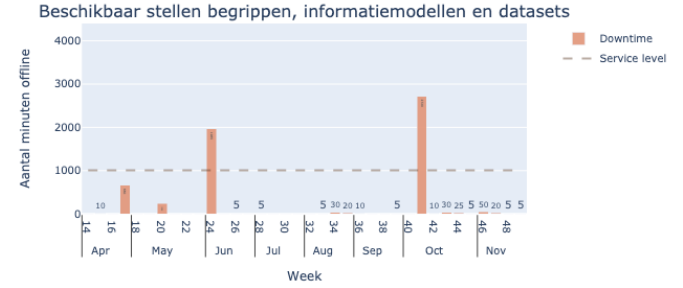
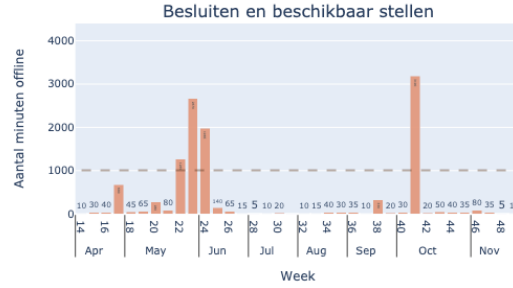
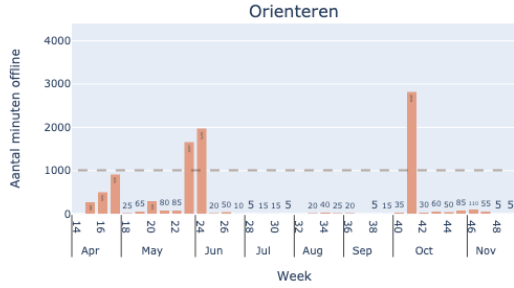


Dienstverlening DSO-LV - duur onbeschikbaarheid per week (service window)



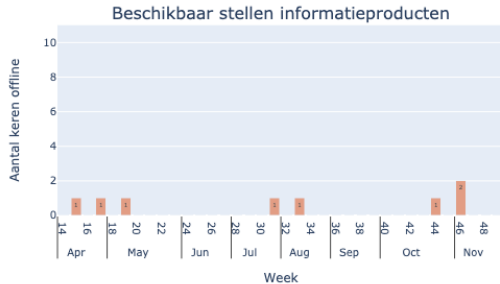
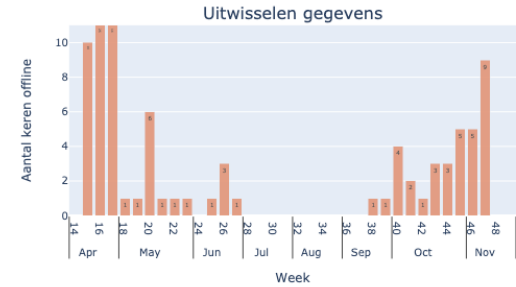
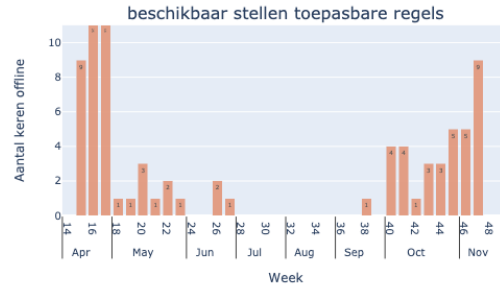
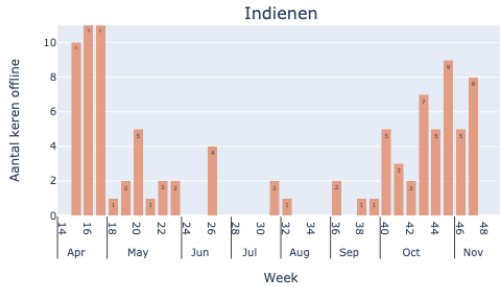
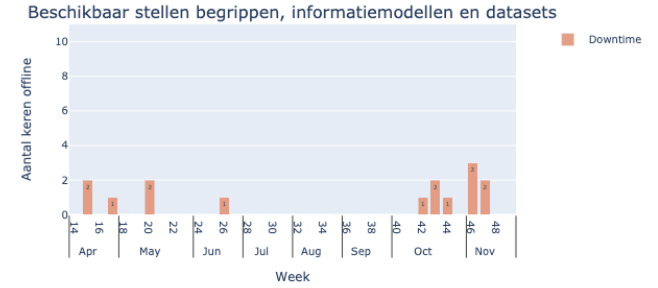
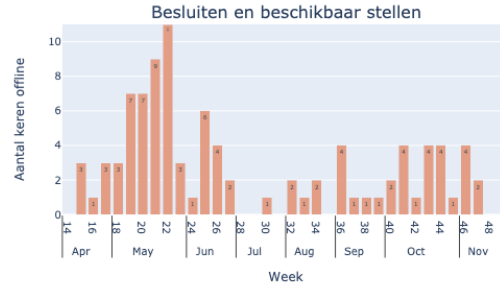
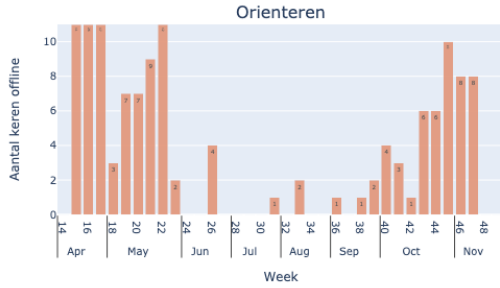


Dienstverlening DSO-LV – duur onbeschikbaarheid per week (24x7)



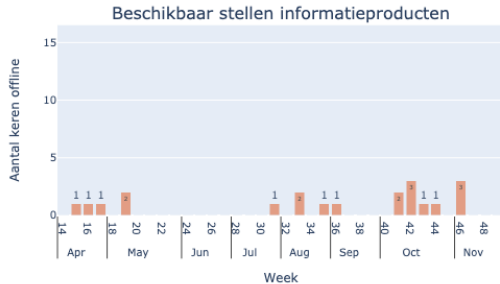
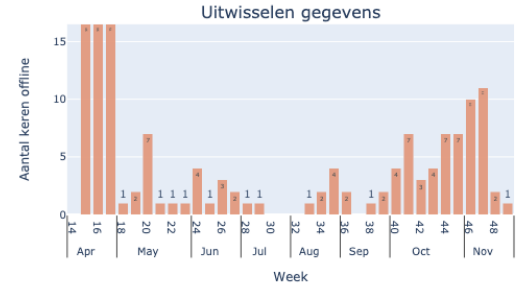
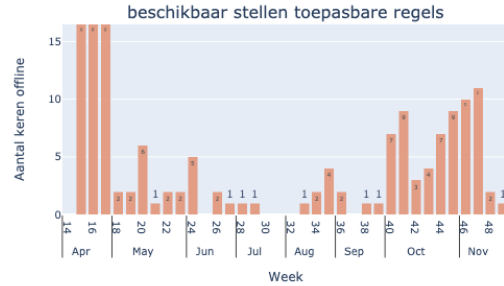
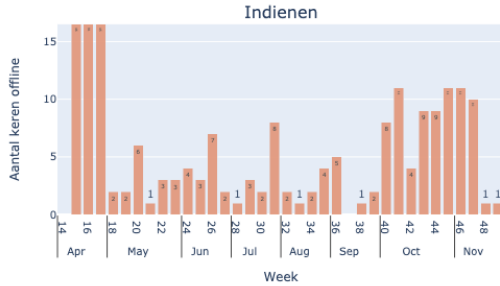
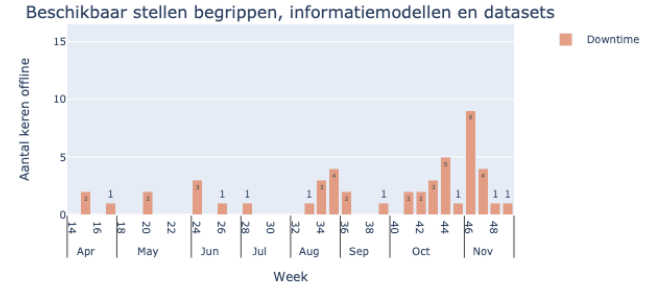
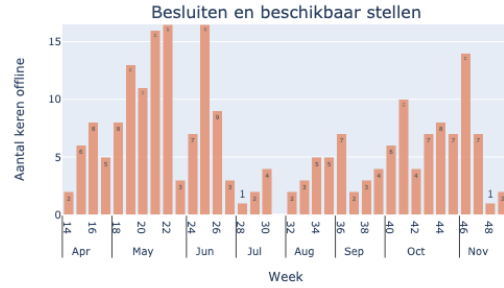
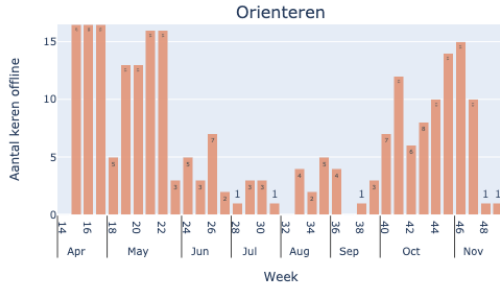


Dienstverlening DSO-LV – aantal keren onbeschikbaar per week (service window)



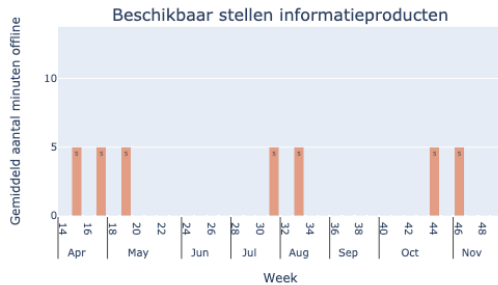
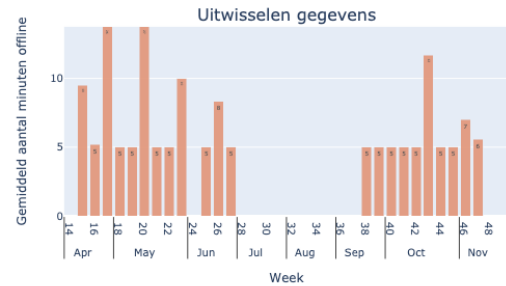
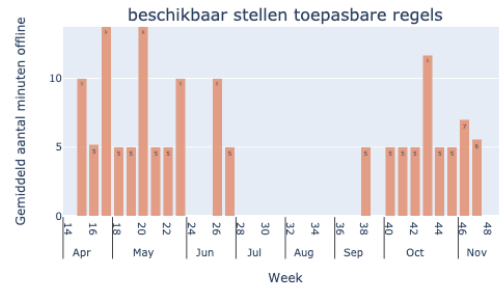
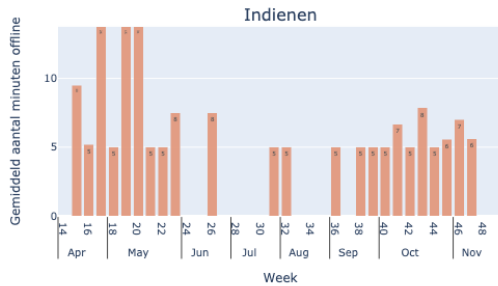
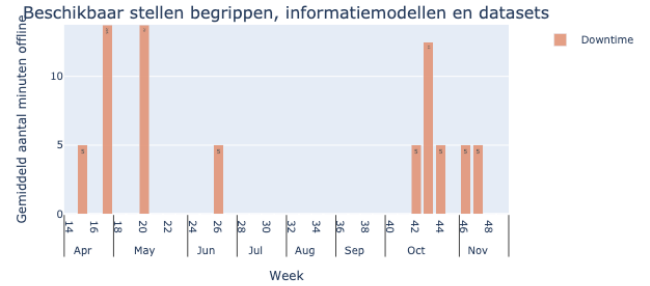
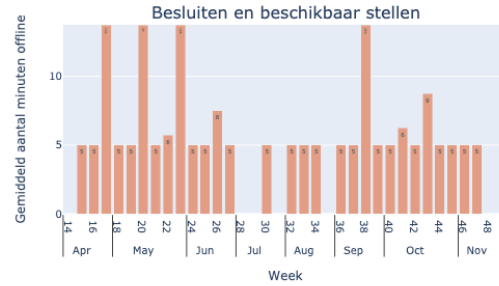
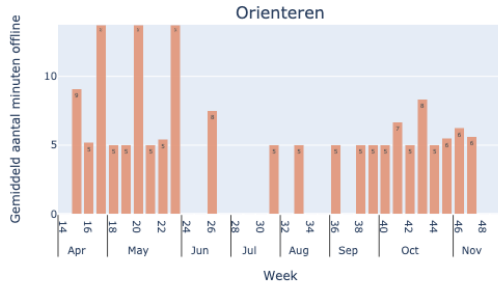


Dienstverlening DSO-LV – aantal keren onbeschikbaar per week (24x7)



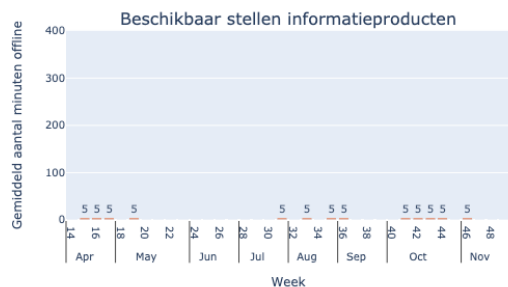
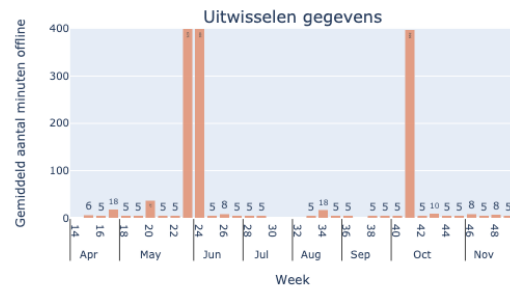
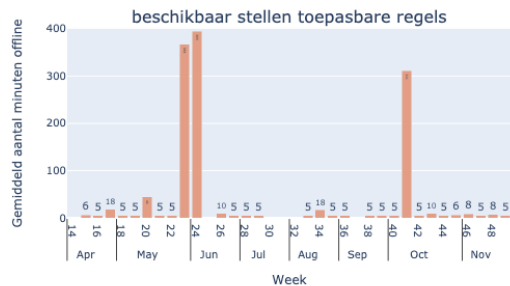
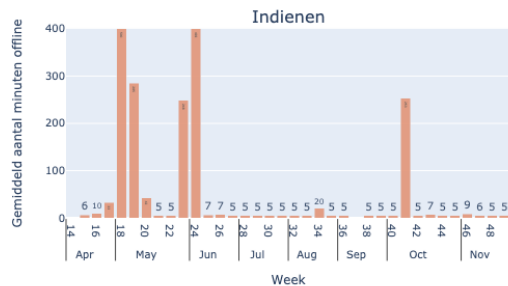
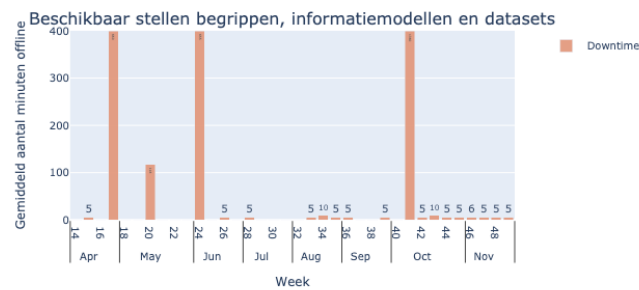
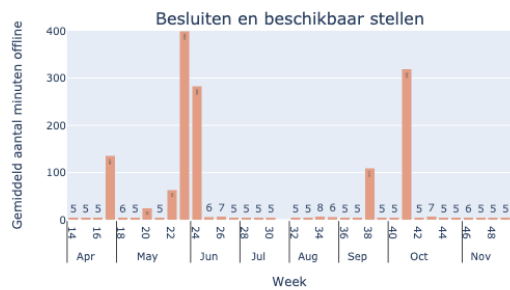
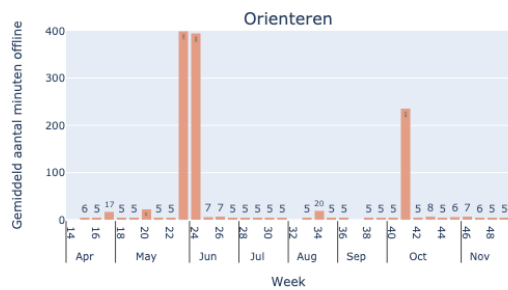


Dienstverlening DSO-LV – gem. duur onbeschikbaarheid/week (service window)





Dienstverlening DSO-LV – gem. duur onbeschikbaarheid/week (24x7)

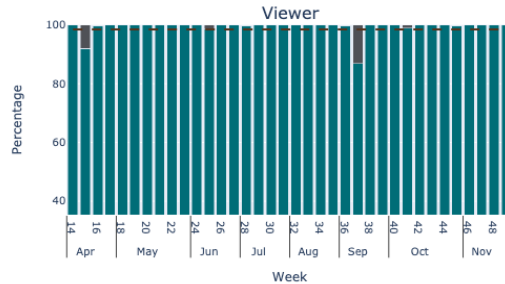
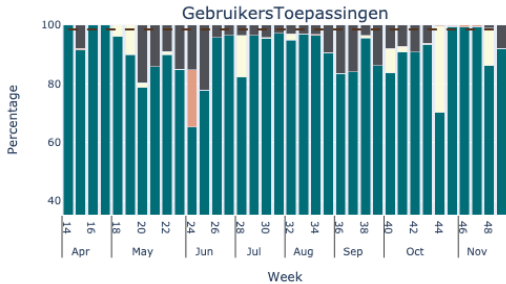
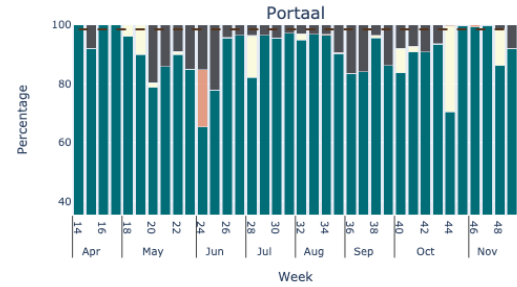
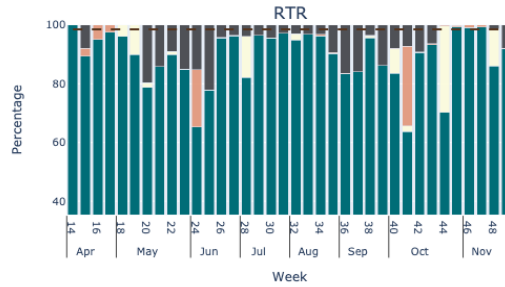
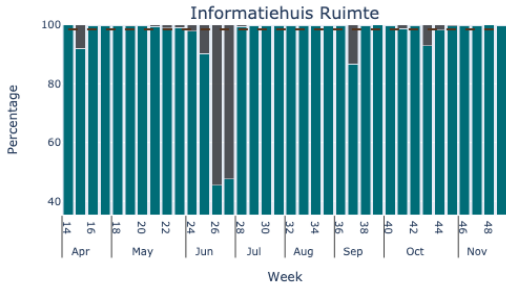
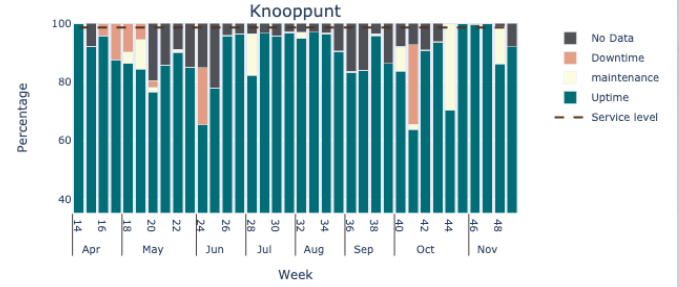
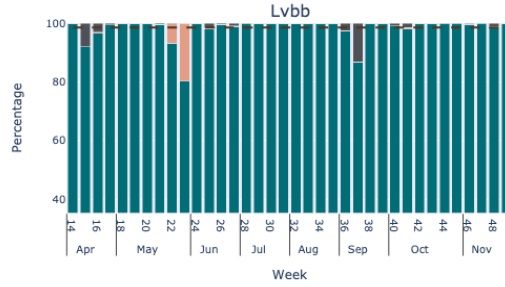
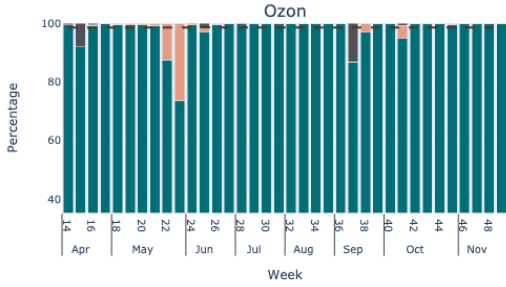


Bijlage 2

**Beschikbaarheid ICT-componenten DSO-LV op PRE-omgeving
gedurende **service window**
(maandag t/m vrijdag 9:00-17:00 uur)
vs. **24x7****

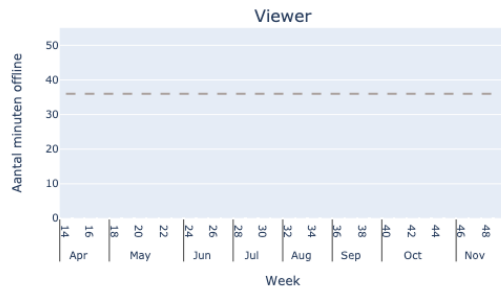
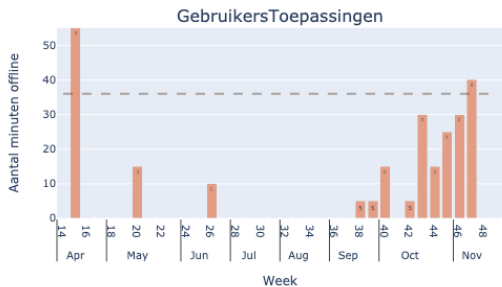
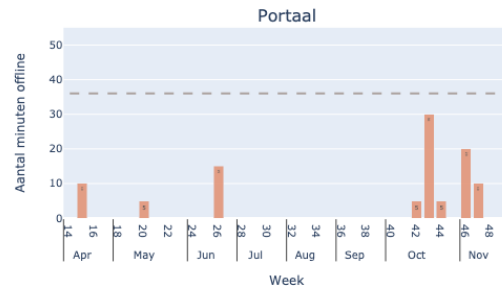
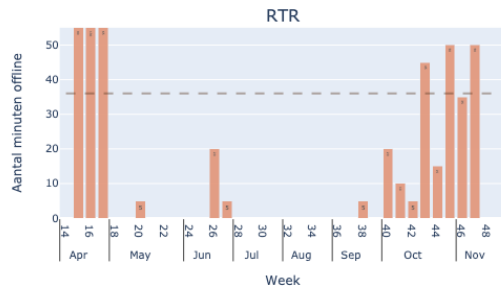
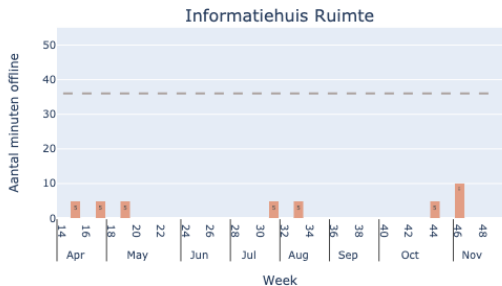
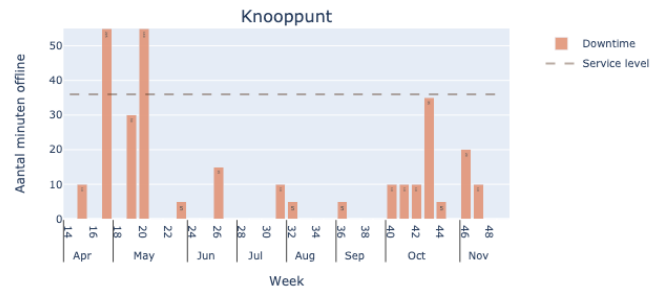
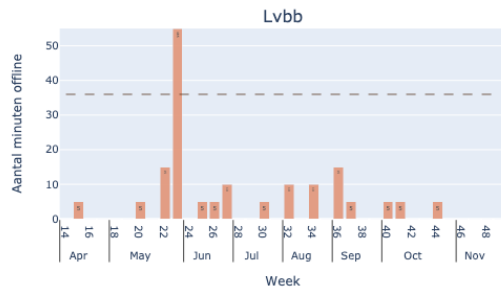
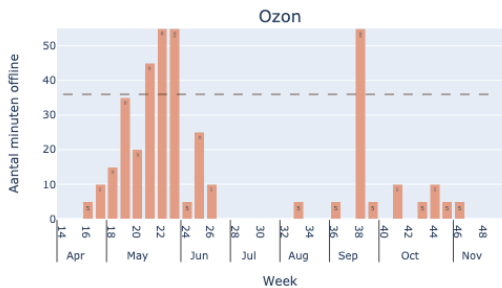


DSO-LV - 24x7-beschikbaarheid ICT-componenten



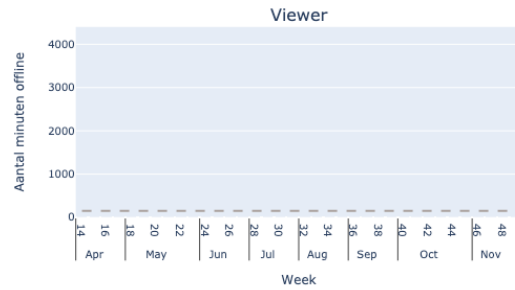
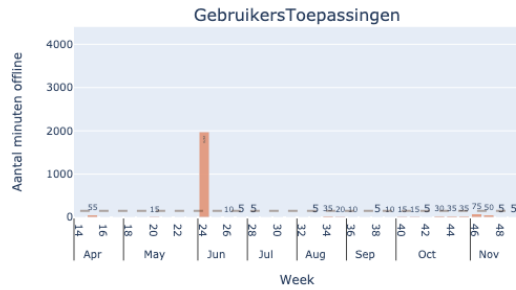
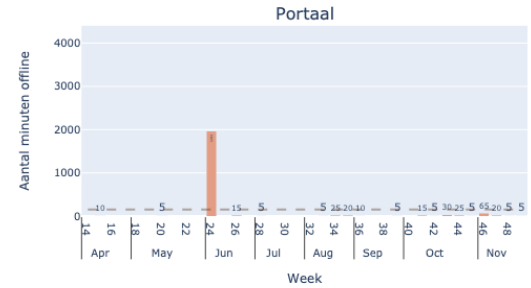
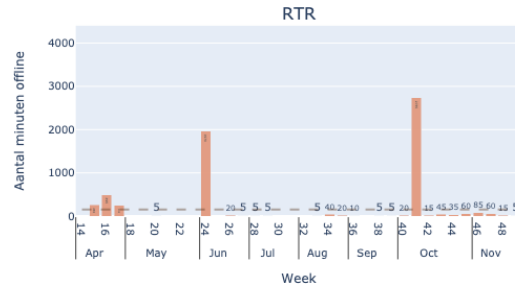
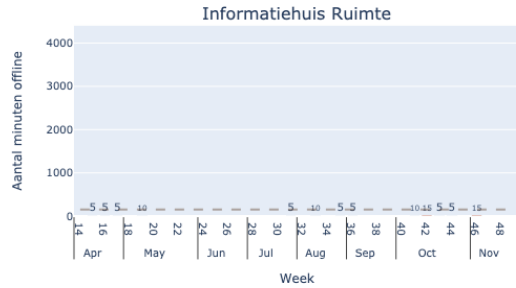
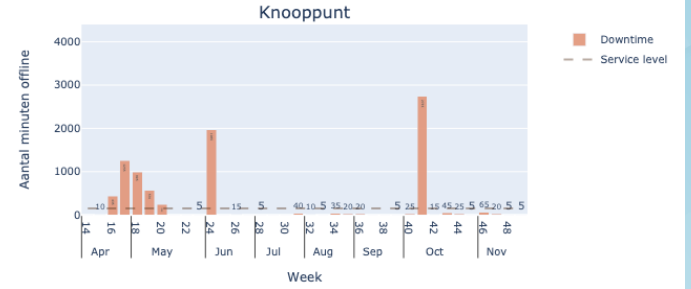
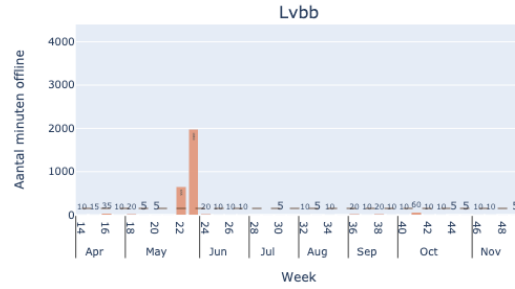
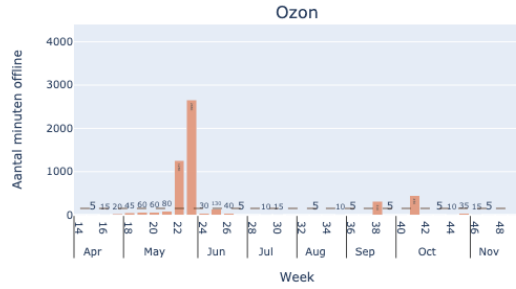


DSO-LV – duur onbeschikbaarheid per week (service window)



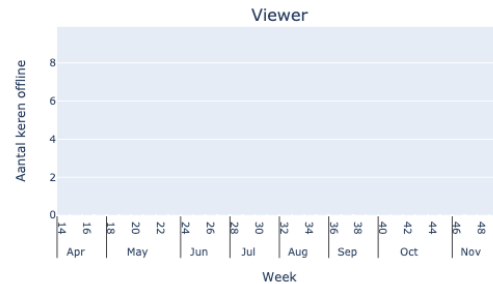
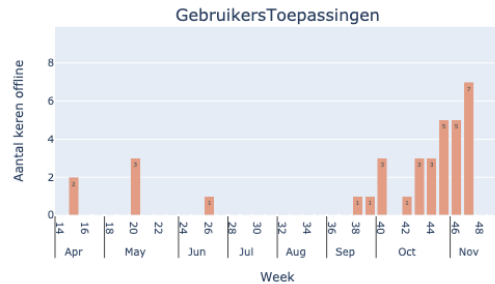
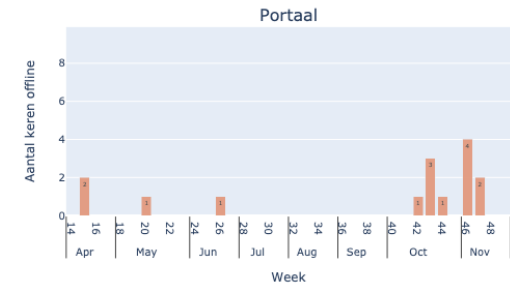
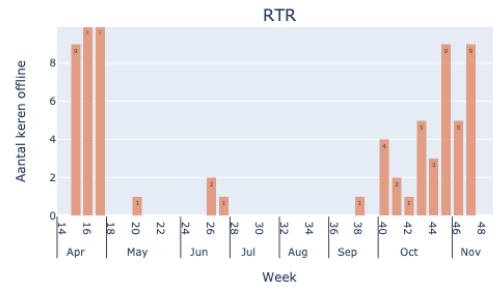
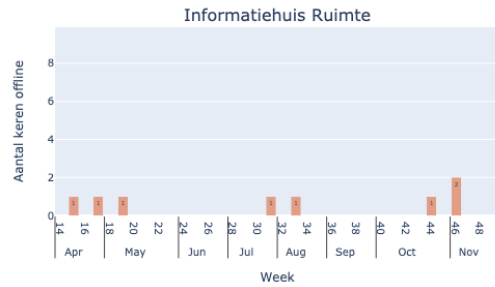
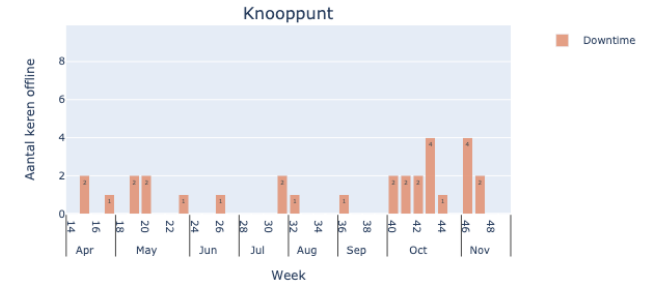
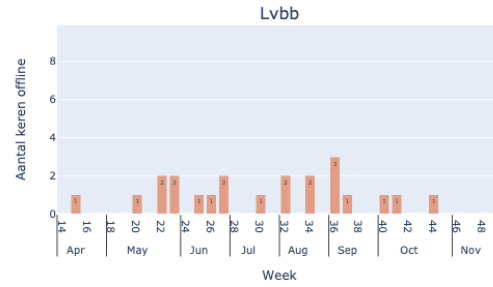
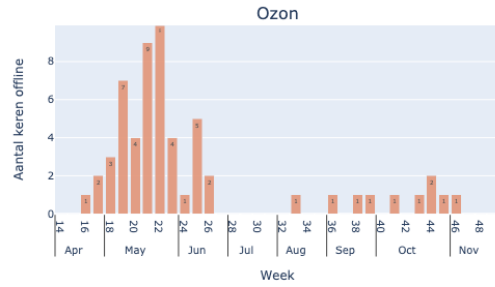


DSO-LV – duur onbeschikbaarheid per week (24x7)



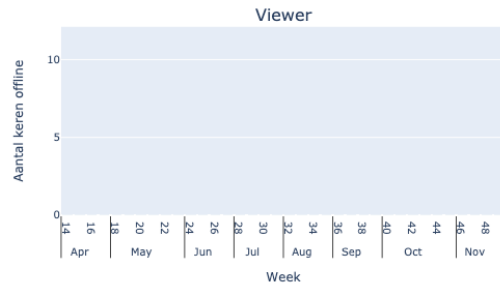
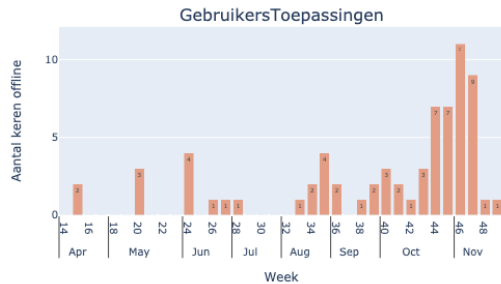
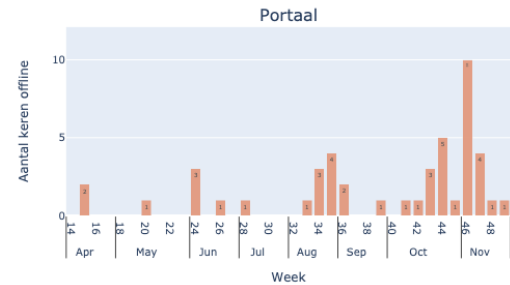
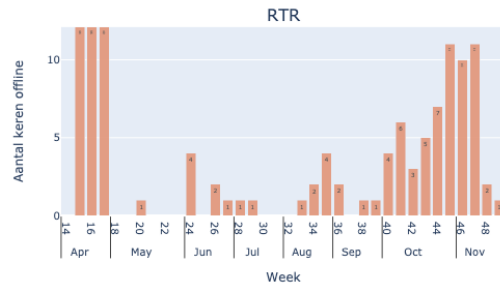
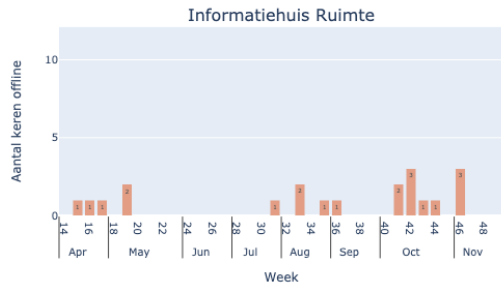
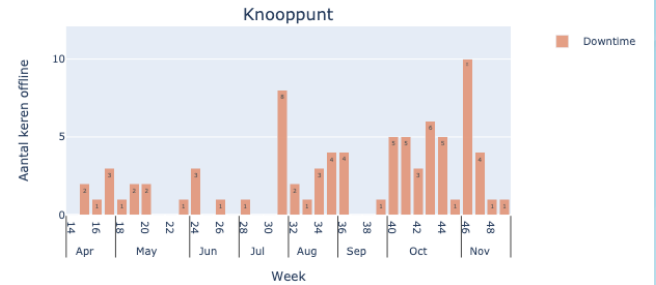
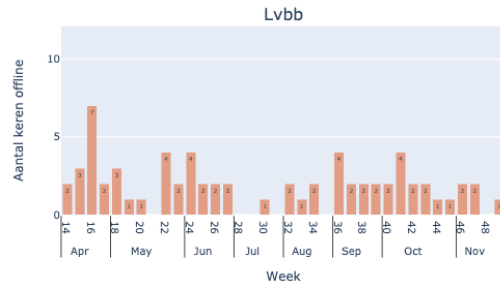
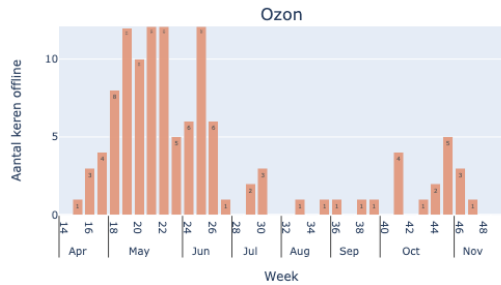


DSO-LV – aantal keren onbeschikbaar per week (service window)





DSO-LV – aantal keren onbeschikbaar per week (24x7)





DSO-LV - gemiddelde duur onbeschikbaarheid per week (service window)

